

The relationship between UPMC and Highmark is changing.

After June 30, 2019, many UPMC hospitals and other facilities in western Pennsylvania will be out-of-network for patients with Highmark commercial insurance. Below are answers to frequently asked questions about how these changes may impact your health care.

Q: Will UPMC Altoona be out-of-network after June 30, 2019?

A: No. UPMC Altoona will remain in-network for most Highmark commercial members after June 30, 2019. However, UPMC physicians at the UPMC Outpatient Center in Ebensburg will be out-of-network after June 30, 2019.

Q: Do all Highmark plans provide full, in-network access to UPMC Altoona?

A: No. My Direct Blue, a plan offered on the Affordable Care Act's insurance exchange, is considered out-of-network for all UPMC physicians and hospitals except UPMC Children's Hospital of Pittsburgh and its physicians.

Q: Will UPMC doctors be out-of-network after June 30, 2019?

A: If you would like to see a doctor at or near a UPMC hospital or facility that will be **in-network** for you after June 30, 2019, such as UPMC Altoona, you can expect that doctor to be **in-network** as well. (Please note that UPMC doctors at the UPMC Outpatient Center in Ebensburg will be out-of-network.)

If you would like to see a doctor at or near a UPMC hospital or facility that will be **out-of-network** for you after June 30, 2019, such as UPMC Presbyterian, you can expect that doctor to be **out-of-network** as well.

Q: Which UPMC locations will be in-network for cancer care after June 30, 2019?

A: Certain UPMC facilities, including some UPMC Hillman Cancer Center locations operated in conjunction with community providers, will remain in-network. UPMC Hillman Cancer Center at UPMC Shadyside will be out-of-network for Highmark members after June 30, 2019.

Q: Will any UPMC specialty services in the greater Pittsburgh area be in-network after June 30, 2019?

A: Yes. In addition to UPMC Children's Hospital of Pittsburgh and UPMC Western Psychiatric Hospital, a very limited number of UPMC specialty services will be in-network for Highmark commercial members after June 30, 2019. To learn more, visit UPMC.com/Choice2019.

Q: How can I ensure full, in-network access to all UPMC doctors and hospitals?

A: If you wish to have full, in-network access to all UPMC doctors and hospitals, evaluate your health insurance options and choose a plan with full, in-network access. Many commercial insurance carriers, including but not limited to Aetna, Aetna Coventry, Cigna, United Healthcare, and UPMC Health Plan, provide this coverage.

Network status of UPMC hospitals in western Pennsylvania after June 30, 2019

Hospital/Facility Name	In-Network*	Out-of-Network
UPMC Altoona	✓	
UPMC Bedford	✓	
UPMC Children's Hospital of Pittsburgh	✓	
UPMC East		✗
UPMC Hamot		✗
UPMC Horizon (both campuses)	✓	
UPMC Jameson	✓	
UPMC Kane	✓	
UPMC Magee-Womens Hospital		✗
UPMC McKeesport		✗
UPMC Mercy		✗
UPMC Montefiore		✗
UPMC Northwest	✓	
UPMC Passavant (McCandless and Cranberry)		✗
UPMC Presbyterian		✗
UPMC St. Margaret		✗
UPMC Shadyside		✗
UPMC Somerset	✓	
UPMC Western Psychiatric Hospital	✓	

* With the exception of UPMC Children's Hospital of Pittsburgh, Highmark My Direct Blue is out-of-network for UPMC.

A complete listing of UPMC hospitals and facilities and their network status after June 30, 2019 can be found at UPMC.com/Choice2019.

For more information, visit UPMC.com/AccessAltoona.

For questions, or to learn more about full, in-network access to UPMC hospitals and doctors, please call our help line at 1-833-236-8099.

